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Aviation Safety: Serious Problems Continue to Trouble the Air Traffic Control Work Force: RCED-89-112

U.S. Government Accountability Office (GAO) Bibliogov, United States, 2013. Paperback. Book Condition: New. 246 x 189 mm. Language: English . Brand New Book ***** Print on Demand *****. In response to a congressional request, GAO surveyed Federal Aviation Administration (FAA) air traffic controllers, supervisors, and facility managers about working conditions and related aspects of the air traffic control system. GAO conducted three mail surveys and found that: (1) air traffic controllers and supervisors expressed concerns about various working conditions, including controller shortages, heavy work loads, excessive...

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